

**Even if you don't qualify for the home improvements there are many ways in which we can help, such as:**

Advice on schemes to get financial support with energy bills

Help with applying for grants

Running a benefit check to ensure you are getting everything you are entitled to

Providing details of organisations that can help you with your bills and other matters

Giving you tips and techniques to reduce the amount of energy you use



**Call us on 01603 430103**

or visit [norfolkwarmhomes.org.uk](http://norfolkwarmhomes.org.uk) for more information

The Warm Homes Fund is supported by:



The Warm Homes Fund is provided by National Grid CIC and administered by Affordable Warmth Solutions across England, Scotland and Wales

# HAPPY HOUSE WARMING



**We can help you make your house warmer**

# Reduce your heating bills and your carbon footprint

With energy prices rising Norfolk councils want to make homes more energy-efficient by making improvements to them at no cost to the homeowner.

First we insulate the property fully. Nearly 60% of your heat is lost through the walls and roof, so this makes a big difference to the energy efficiency. Once we have done this there may be other ways in which we can help you, such as installing air source heat pumps - these are all dependent on individual circumstances.

## Who is entitled to this help?

We want to hear from people who are living in properties with low energy ratings – typically an EPC rating of E, F or G. These are the homes that lose the most heat and so are the ones we can help most.

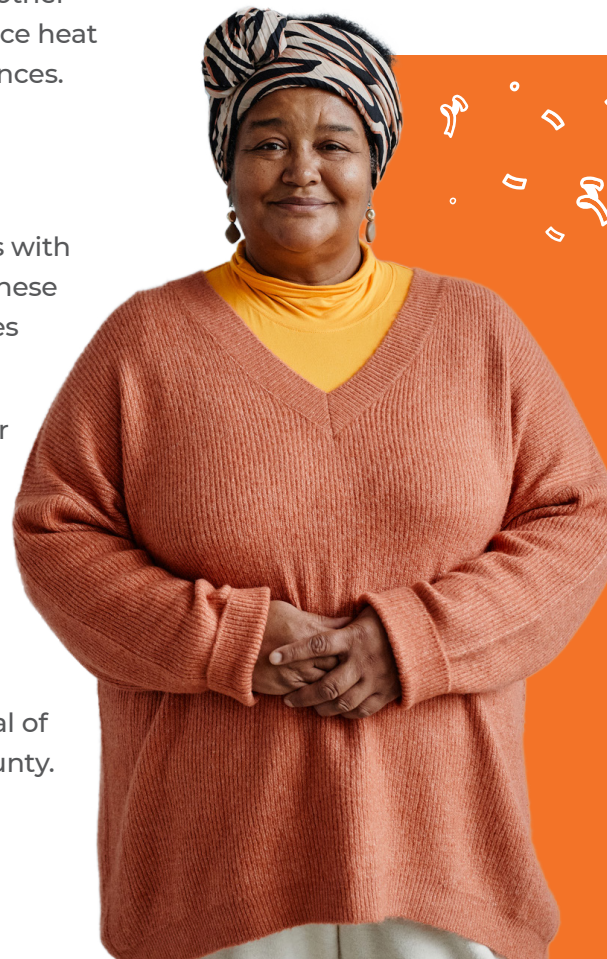
You also need to have a gross household income of under £30,000 (including any benefits) to be eligible for home improvements.

## Where does this money come from?

Norfolk Warm Homes has received funding through the Government's Sustainable Warmth Scheme, with the goal of upgrading some of the most inefficient homes in the county.

## Three steps to getting a warm home:

- 1) Get in touch! Phone us on **01603 430103** and we'll find out if you're eligible for support and what measures are suitable for the property.
- 2) If we can help we'll then arrange for our installer to visit you and carry out a survey. They will have a look around your home and work out the best way to improve the energy efficiency of your property.
- 3) We will then agree the improvements with you before our qualified contractors carry out the work.



# REMEMBER!

**These grants are available on a first come, first served basis. Act now!**

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